| Type of Call/Text/Data   | Rates   | Minimum                  | Billing                |
|--|---|--------------------------|------------------------|
| On Net   | 64.18p  | Charge<br>1 second       | 1 second               |
| Cross Network  | 64.18p  | 1 second                 | 1 second               |
| Landline   | 64.18p  | 1 second                 | 1 second               |
| Voicemail  | 64.18p  | 1 second                 | 1 second               |
| SMS  | 64.18p  | N/a                      | per SMS                |
| Data   | 4p per MB                                       | 1 MB                     | 1 KB                   |
| Standard UK Picture Message  | 64.18p  | per message              |                        |
| Standard UK Video Message  | 64.18p  | per message              | per messag             |
| Video calling to any Vodafone UK Mobile                                    | 64.18p  | 1 second                 | 1 second               |
| Video calling to other UK Mobile Networks                                  | 64.18p  | 1 second                 | 1 second               |
| Video calling to international mobile networks                             | 64.18p  | 1 second                 | 1 second               |
| Call return - Voda (up to 3600 secs)                                       | Free of Charge                                  | N/a                      | N/a                    |
| Call return - Voda (over 3600 secs)  | 64.18p  | 60 seconds               | 60 second              |
| Call return landline   | 64.18p  | 60 seconds               | 60 second              |
| Call return cross net  | 64.18p  | 60 seconds               | 60 second              |
| Call return Personal number service  | 55.34p  | 60 seconds               | 60 second              |
| 0800 and 0808 Numbers  | Free of Charge                                  | N/a                      | N/a                    |
| 0844 & 0871 Numbers*   | 64.18p  | 60 seconds               | 1 second               |
| 0845 & 0870 Numbers*   | 64.18p  | 60 seconds               | 1 second               |
| Charity Numbers  | Free of Charge                                  | N/a                      | N/a                    |
| Radio-Paging Services (starting 076)                                       | 64.18p  | N/a                      | per call               |
| Personal Numbering Services (starting 070)                                 | 64.18p  | 60 seconds               | 1 second               |
| Call Forwarding Services (e.g. 07744, 07755)                               | 64.18p  | 60 seconds               | 1 second               |
| Premium Call Access charge   | 64.18p  | 60 seconds               | 60 second              |
| Directory Enquires access charge   | 64.18p  | 60 seconds               | 1 second               |
| Browsing the Mobile Internet & Data Usage                                  | 4p per MB                                       | 1 KB                     | 1 KB                   |
| blowsing the Mobile Internet & Data Osage                                  |   | IND                      | IND                    |
| Mobile Broadband   | New rates for<br>all base from<br>1st July 2017 | Minimum<br>Charge        | Billing<br>Increment   |
| UK   | 4p per MB                                       | 1 KB                     | 1 KB                   |
|  | New rates for                                   |                          |                        |
| Roaming & International  | all base from<br>1st July 2017                  | Minimum<br>Charge        | Billing<br>Increment   |
| nternational Calls (calls made from the UK to destinations outside the UK) | Europe - 125p<br>ROW - 167p                     | 60 seconds<br>60 seconds | 60 second<br>60 second |
| Roaming Euro Zone 1 - In Zone 1, UK & Voicemail                            | 64.18p  | 1 second                 | 1 second               |
| Roaming Euro Zone 1 - Euro Zone 2  | 125p  | 1 second                 | 1 second               |
| Roaming Euro Zone 1 - Out of Euro Zones                                    | 167p  | 1 second                 | 1 second               |
| Roaming Euro Zone 1 - Inbound  | Free of Charge                                  | 1 second                 | 1 second               |
| Roaming Euro Zone 2 - In Zone 2, UK & Voicemail                            | 64.18p  | 30 seconds               | 1 second               |
| Roaming Euro Zone 2 - Euro Zone 1  | 200p  | 30 seconds               | 1 second               |
| Roaming Euro Zone 2 - Out of Euro Zones                                    | 200p  | 30 seconds               | 1 second               |
| Roaming Euro Zone 2 - Inbound  | 9.94p   | 1 second                 | 1 second               |
| Roaming Asia Pacific - In Zone, UK & Voicemail                             | 80p   | 60 seconds               | 60 second              |
| Roaming Asia Pacific - Euro Zones  | 200p  | 60 seconds               | 60 second              |
| Roaming Asia Pacific - Out of Euro Zones                                   | 200p  | 60 seconds               | 60 second              |
| Roaming Asia Pacific - Inbound   | 75p   | 60 seconds               | 60 second              |
| Roaming USA & Canada - In Zone, UK & Voicemail                             | 135p  | 60 seconds               | 60 second              |
| Roaming USA & Canada - Euro Zones  | 200p  | 60 seconds               | 60 second              |
| Roaming USA & Canada - Out of Euro Zones                                   | 200p  | 60 seconds               | 60 second              |
| Roaming USA & Canada - Inbound   | 100p  | 60 seconds               | 60 second              |
| Roaming ROW Zone 1 - In Zone, UK & Voicemail                               | 165p  | 60 seconds               | 60 second              |
| Roaming ROW Zone 1 - Euro Zones  | 200p  | 60 seconds               | 60 second              |
| Roaming ROW Zone 1 - Out of Euro Zones                                     | 200p  | 60 seconds               | 60 second              |
| Roaming ROW Zone 1 - Inbound   | 130p  | 60 seconds               | 60 second              |
| Roaming ROW Zone 2 - In Zone, UK & Voicemail                               | 200p  | 60 seconds               | 60 second              |
| Roaming ROW Zone 2 - Euro Zones  | 200p  | 60 seconds               | 60 second              |
| Roaming ROW Zone 2 - Out of Euro Zones                                     | 200p  | 60 seconds               | 60 second              |
| Roaming ROW Zone 2 - Inbound   | 150p  | 60 seconds               | 60 second              |
| International SMS  | 64.18p  | N/a                      | per SMS                |
| Roaming SMS Euro Zone 1  | 64.18p  | N/a                      | per SMS                |
| Roaming SMS Euro Zone 2  | 64.18p  | N/a                      | per SMS                |
| Roaming SMS Asia Pacific   | 35p   | N/a                      | per SMS                |
| Roaming SMS USA & Canada   | 35p   | N/a                      | per SMS                |
| Roaming SMS ROW Zone 1   | 35P   | N/a                      | per SMS                |
| Roaming SMS ROW Zone 2   | 50P   | N/a                      | per SMS                |
| Roaming MMS Euro Zone 1  | 64.18p  | N/a                      | per messag             |
| Roaming MMS Euro Zone 2  | 64.18p  | N/a                      | per messag             |
| Roaming MMS Asia Pacific   | 45P   | N/a                      | per messa              |
| Roaming MMS USA & Canada   | 45P   | N/a                      | per messag             |
| Roaming MMS ROW Zone 1   | 45P   | N/a                      | per messag             |
| Roaming MMS ROW Zone 1   | 45P<br>45P                                      | N/a<br>N/a               |                        |
| Roaming MMS ROW Zone 2  Roamed Data per MB in Euro Zone 1                  |   |                          | per messag             |
|  | 4p per MB                                       | 1 KB                     | 1 KB                   |
| Roamed Data per MB in Euro Zone 2  | 45.9p   | 1 MB                     | 1 MB                   |
| Roamed Data per MB in Asia Pacific Zone                                    | 300p  | 1 MB                     | 1 MB                   |
|  |   | 1 MB                     | 1 MB                   |
| Roamed Data per MB in USA & Canada   | 300p  |                          |                        |
|  | 400p<br>600p                                    | 1 MB<br>1 MB             | 1 MB                   |

This is the access charge, additional services charges are applied by the organisation you call This is the access charge, additional services charges are applied by the organisation you call

This is the access charge, additional services charges are applied by the organisation you call This is the access charge, additional services charges are applied by the organisation you call