

# Hello,

## **Vodafone Roam Like At Home from 15th June 2017**

Great news about the NEW EU Roaming legislation!

### **Additional EU Destinations will be added to current UK only bundles**

The 45 EU destinations below will be added to all current Vodafone UK bundles and allowances. This means you can make calls when in these countries using your UK minute bundles.

#### **Europe Zone 1**

Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French territories, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy (inc. Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (inc. Madeira), Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands), Sweden.

#### **Europe Zone 2**

Albania, Bosnia and Herzegovina, Guernsey, Jersey, Isle of Man, Faroe Islands, San Marino, Switzerland, Turkey.

#### **Euro Traveller**

The Euro Traveller daily charge will be retired as of 15th June 2017.

### **New Destinations to be added to World Traveller**

For £5.25 per day users will be able to access their UK/EU allowances whilst in the following destinations.

Anguilla, Antigua and Barbuda, Argentina, Aruba, Australia, Barbados, Bermuda, Bonaire, Brazil, British Virgin Islands, Canada, Cayman Islands, Chile, China, Colombia, Costa Rica, Curacao, Democratic Republic of Congo, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Ghana, Grenada, Guatemala, Guyana, Haiti, Hong Kong, India, Indonesia, Israel, Japan, Jamaica, Kenya, Lesotho, Mexico, Mozambique, New Zealand, Panama, Peru, Puerto Rico, Qatar, Russia, Saba, Serbia, Singapore, St. Eustatius, St. Maarten, South Africa, St. Kitts and Nevis, St. Lucia, St. Vincent, Suriname, Thailand, Trinidad and Tobago, Turks and Caicos Islands, United Arab Emirates, Uruguay, USA and US Virgin Islands.

### **Pricing Adjustments**

Vodafone have reviewed their pricing in line with changing market conditions and supply costs within the industry and will be making the following changes from 1st July 2017.

### **Out of Bundle Rate Adjustments**

The following out of bundle rates will be adjusted as from 1st July 2017.

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**UK Rates**

<b>Call Type Description</b>	<b>Previous price</b>	<b>New Price (pence per Unit)</b>
On Net	45.84p per minute	64.18p per minute
Cross Net	45.84p per minute	64.18p per minute
Landlines	45.84p per minute	64.18p per minute
Voicemail	45.84p per minute	64.18p per minute
SMS	28.18p per message	64.18p per message
MMS	45.84 per message	64.18p per message
Video Call	45.84 per message	64.18p per minute
International SMS	45.84p per minute	64.18p per message
Data	6p per MB	4p per MB
Call Return – Vodafone (over 3600 seconds)	45.84p per minute	64.18p per minute
Call Return – Landline	45.84p per minute	64.18p per minute
Call Return – Cross Net	45.84p per minute	64.18p per minute
Call Return – Personal Numbering Service	55.34p per minute	64.18p per minute
Non Geo Access Charge (084 & 087)*	45.84p per minute	64.18p per minute
Premium Call Access Charge (09)*	45.84p per minute	64.18p per minute
Directory Enquiries Access Charge (118)*	45.84p per minute	64.18p per minute
Radio Paging Services (ie: 076)	45.84p per minute	64.18p per minute
Personal Numbering Services (ie: 070)	45.84p per minute	64.18p per minute
Call Forwarding Services (ie: 07744/07755)	45.84p per minute	64.18p per minute

\* This is the access charge, additional services charges may be applied by the organisation you call

**Roaming – Europe Zone 1**

<b>Call Type Description</b>	<b>Price (pence per Unit)</b>	<b>New Price (pence per unit)</b>
Calls in Zone and Back to UK	6.6p per minute	64.18p per minute
Calls to Europe Zone 2	125p per minute	175p per minute
SMS	3.6p per unit	64.18p per unit
MMS	13.8p per unit	64.18p per unit
Inbound Minutes	FREE	FREE

**Roaming – Europe Zone 2**

<b>Call Type Description</b>	<b>Price (pence per unit)</b>	
Roaming Minutes in zone and Back to UK	24.5p per minute	64.18p per minute
Calls to Europe Zone 1	150p per minute	21p per minute
Roaming SMS	8.1p per unit	64.18p per unit
Roaming MMS	45p per unit	64.18p per unit
Roaming Inbound Minutes	7.1p per minute	9.94p per minute

**Roaming Data – Rest of the World**

<b>Call Type Description</b>	<b>Price (pence per Unit)</b>	<b>New Price (pence per Unit)</b>
Roaming Data Asia Pacific	£3.00 per MB	£4.00 per MB
Roaming Data Rest of World Zone 1	£3.00 per MB	£4.00 per MB
Roaming Data Rest of World Zone 2	£6.00 per MB	£7.00 per MB

If you have any queries regarding this please don't hesitate to get in touch.

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Kind Regards,  
The AdaptiveComms team

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