



# Hello,

Important changes to GPRS Barring on O2

O2 have informed us that they will no longer process requests to add GPRS Bars to numbers, this means that we are unable to bar data at the point of connection or in life.

If you wish to control your data usage you have three options:

- Request a data top-up bundle to be added to your account if your tariff bundle is exceeded mid month
- Turn off mobile data on your handset
- Pay data overage charges at the associated tariff overage rate.

Please note -overage rates:

1. For a user with a data bundle rates are 2.5p per MB once the allocated monthly bundle has been exceeded.
2. For a user with no data bundle - data is charged at £1.80 per MB

This does not affect existing users who currently have a GPRS bar, however if it is requested that this bar is removed at any point then we will not have the ability to re-add at a later date.

If you have any questions please feel free to get in touch-

Email- [Info@adaptivecomms.co.uk](mailto:Info@adaptivecomms.co.uk)

Phone- 01704 540547

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